



Hosted Business Phone

Do you find that your phone system and related voice and data services are synonymous with frustration? From purchase and setup, to the waiting for “someone else to come” and perform service changes, you have found the entire process fraught with excessive cost, delay and confusion.

bluArc’s Hosted Phone Services alters the pattern. Your business only manages the services important to your operations while bluArc manages the rest from its control centre, saving you time and money.

Takes the complexity out of communicating

Built to replace aging key systems and PBXs, bluArc Hosted Phone Services are designed specifically to address the needs of small- and mid-sized businesses. Its software-based services platform provides the same features as traditional phone systems without being physically located at your site. Hosted in bluArc’s network and securely shared by many businesses, it offers a cost-effective and robust communications service.

Stay on the technology curve without ongoing capital acquisition

bluArc’s phone services provide all the features that small- to mid-sized businesses need without the extensive up-front capital cost and the ongoing maintenance expenses inherent in owning a traditional phone system. Instead, this simple-to-use service is delivered in a “pay as you grow” format that will adapt to your changing business needs.

A full complement of voice services

bluArc is a local voice service provider. As such, you can keep your existing phone numbers allowing you to benefit from the advanced features of bluArc’s Hosted Phone Services.

These features include:

- Local numbers and calling
- Toll free numbers
- Extremely competitive rates for international calling
- Full number portability — you keep your existing numbers
- Calling groups — hunt groups, broadcast groups, etc.
- Time-of-day Auto Attendant for answering and distributing calls
- Customized call coverage
- Directories and click-to-dial functionality
- Features for usage analysis and accounting
- Teleworking
- Mobile Twinning
- Voicemail and Unified Mailbox
- 1,000 minutes a month of long distance within Canada and the Continental U.S.

Save more with bluArc’s Integrated Internet Service

bluArc can also bundle broadband Internet service with your hosted phone system. Bandwidth is allocated dynamically across your broadband circuit, ensuring that you are always taking maximum advantage of your total available bandwidth. By integrating your Internet and voice services over the same connection, you maximize the savings to your business even further.

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